



Handheld Badge Validation with XPressEntry and Genetec Synergis™ for a Global Data Center Operator

Overview

A global data center operator with close to 30 sites across North America, Europe, and Africa needed a fast, reliable way to validate badges at gates and guard shacks. The operator standardized operations with integrated **XPressEntry handheld readers**, deployed site by site.

Challenges

Guard staff at each site needed a quick way to confirm a badge was valid at a gate, without relying on a fixed reader or a visual check alone. Sites vary widely in layout and security requirements, so a single centralized system was not an option. Many campuses run sealed, on-premises instances of **Genetec Security Center** that do not share data with other locations, and any solution needed to integrate cleanly with each site's local **Genetec Synergis™** system.

Solution

The operator deployed on-prem XPressEntry handheld readers at guard shacks and gates, integrated to each site's own instance of Genetec Security Center and Synergis™. Synchronized with existing credential data, guard staff validate badges already issued through Genetec, streamlining gate operations and strengthening security by pairing a visual check with live credential verification. The same deployment model has been repeated across nearly **30 sites**, with more than **45 XPressEntry handheld readers** integrated independently into each site's existing access control environment.

XPRESSENTRY Badge Validation

- ✓ Integration with Genetec Synergis and 40+ systems
- ✓ Accurate personnel tracking and better physical security
- ✓ Scalable, flexible, and offline-capable
- ✓ Ideal for global, multi-site deployments

