TELAERIS

Case Study

Offsite Mustering with XPressEntry and C•CURE 9000 for a Canadian Oil Refinery

Overview

Accounting for employees during an emergency looks different for every facility. For a remote Canadian oil refinery, that reality hit hard when a wildfire forced a full site evacuation of 800+ workers — exposing critical gaps in their existing mustering process.

Challenges

When the fire broke out, all **800+ workers boarded buses** and evacuated to a safe zone **five miles away**. With no way to scan badges on the move, employees dropped their IDs into a bucket as they boarded. Once offsite, staff had to manually connect to their security system and process each badge one by one. This process took **8 hours** to confirm everyone was safe.

Solution

The refinery partnered with Telaeris and implemented XPressEntry, integrated directly with the existing **C•CURE 9000** access control system. With cellular-connected handheld badge readers, staff can now scan employee credentials and view a live list of unaccounted personnel from anywhere, including onsite, on buses, or miles offsite. What took 8 hours before now only takes a couple of minutes, and can be done from **anywhere in the field**.

XPressEntry Emergency Mustering

- ✓ Integration with C•CURE 9000 and other systems
- ✓ Accurate personnel tracking and better physical security
- ✓ Scalable, flexible, and offline-capable
- ✓ Accounts for 250 people in 5 minutes or less.

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