



# **XPressEntry / Feenics Synchronization**

**Revision 12/16/2022**

For use with the  
XPressEntry Mobile Access Control System

By

 **TELAERIS, Inc.**

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## Purpose

This document is intended to instruct users on how to synchronize an XPressEntry system with Feenics system.

## Setting Up Feenics to Synchronize with XPressEntry

The Feenics Access Control platform can be accessed by the Windows Client, the Web Client, or the Mobile Application. Here it is assumed Feenics is installed on a server.

Feenics Windows Client link. <https://feenics.acre-co.com/kb/article/989-downloads/>

XPressEntry communicates with Feenics by using web services that provide access to Feenics configuration.

### Requirements for Feenics

- OS: Windows 8.1 or grater
- Outbound access to keepapi.feenicshosting.com over port 443

## Setup Feenics Data and Settings

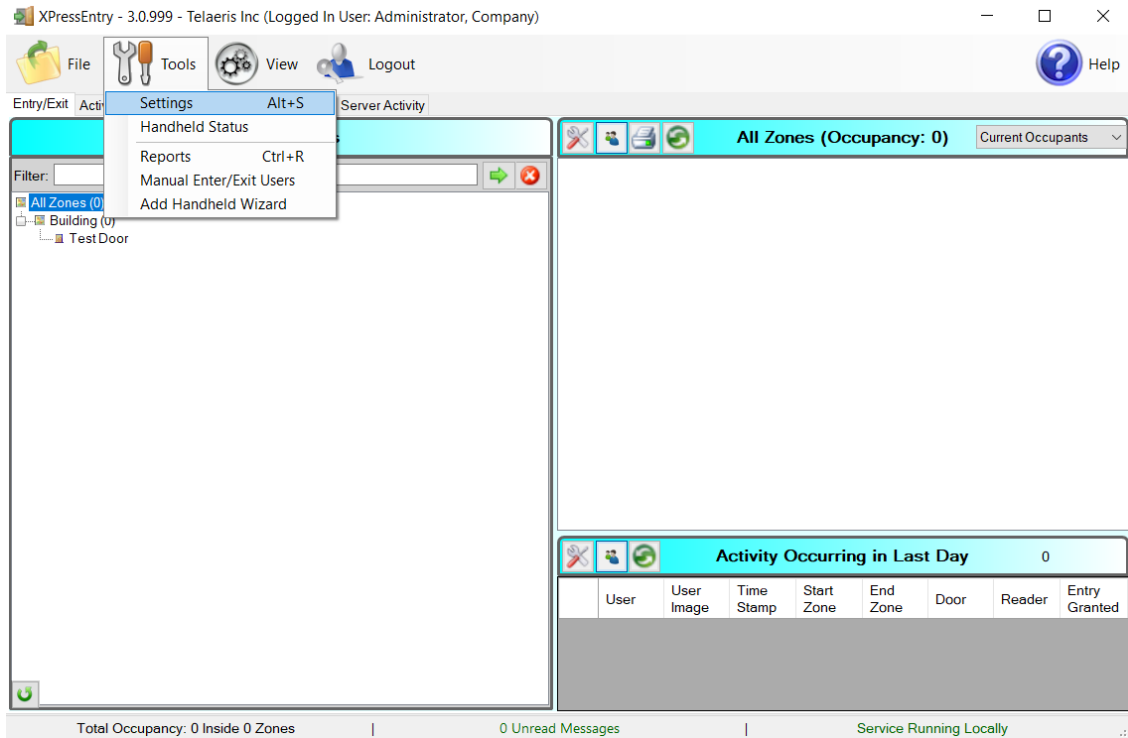
### Handhelds

For every physical XPressEntry handheld reader, you should have two logical readers in the Feenics System. They should be distinguished with the words “Entry/Exit” or “IN/OUT” at the end of them. These readers are only theoretical and represent the location in which an XPressEntry Mobile Reader will be used.

### Enable Synchronization

XPressEntry uses a module called “Data Manager” to synchronize all data with Feenics. From the main page of XPressEntry, Go to XPressEntry / Settings (ALT+S or Tools>Settings)

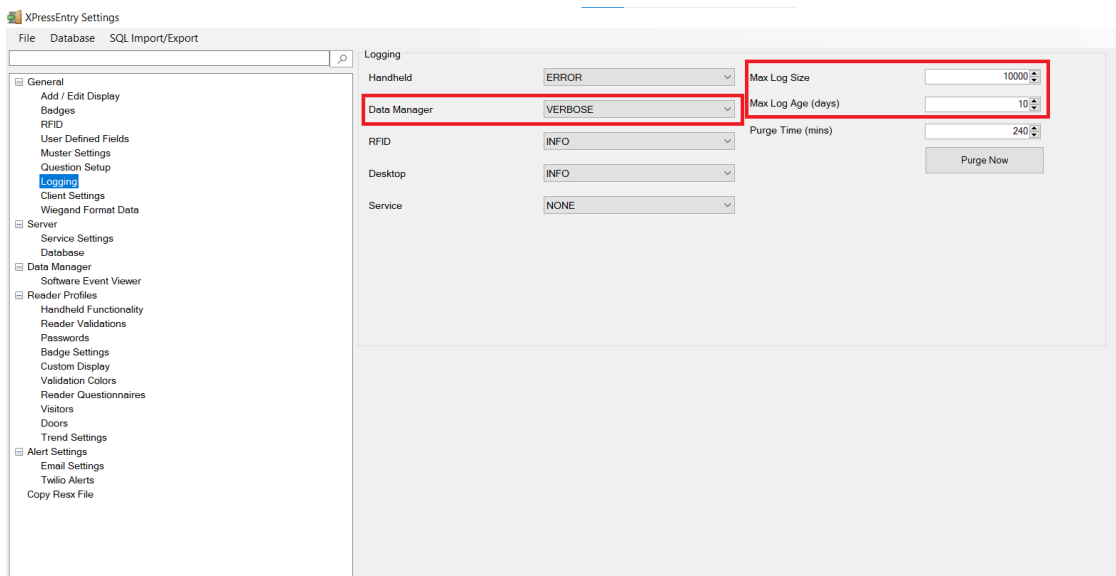
Figure 1 - XPressEntry



## General tab

From the Settings page, select the General Tab, Select Logging

Figure 2 - Logging Settings



Set the Data Manager Log level to DEBUG or VERBOSE - this will allow you to view log entries during the sync process

Max log size- 5000 or higher

Max log Age- 1 Day or higher

Once the integration is complete, set the log level to ERROR, so only error messages will be tracked.

## Reader Profile Tab

In the Reader Profile Tab is where you configure the handhelds click the Reader Validation Tab

Figure 3 - Reader Validations

The screenshot shows the XPressEntry Settings application window. The left sidebar contains a tree view with categories like General, Server, Data Manager, Reader Profiles, and Alert Settings. The 'Reader Profiles' category is expanded, and the 'Reader Validations' sub-item is selected. The main area displays the 'Validations' section with several checkboxes. The 'Door Readers' checkbox is checked and highlighted with a red box. Other checked options include 'Ignore Anti-Passback On Exit' and 'Scanned Badge Must Match User's Facility Code'. The 'Profiles' section at the top shows 'Default' as the selected profile. At the bottom right, there are 'Save' and 'Cancel' buttons, both highlighted with red boxes.

XPressEntry Settings

File Database SQL Import/Export

Profiles

Android  
Default  
New Profile

Selected: Default

New Clone Delete

Validations

☐ Zones ☐ Holidays ☐ Enable Anti-Passback ☐ Enable Soft Anti-Passback

☐ Readers ☒ Door Readers ☒ Ignore Anti-Passback On Exit ☒ Scanned Badge Must Match User's Facility Code

☐ Timezones ☐ Warnings

door\_reader

☐ Events

☐ Specific Facility Codes

☐ Fingerprints ☐ Required

☐ Iris ☐ Required

☐ Next Check Date

Validating:  
User Group has Access to Reader Group that is Attached to Door.

Save Cancel

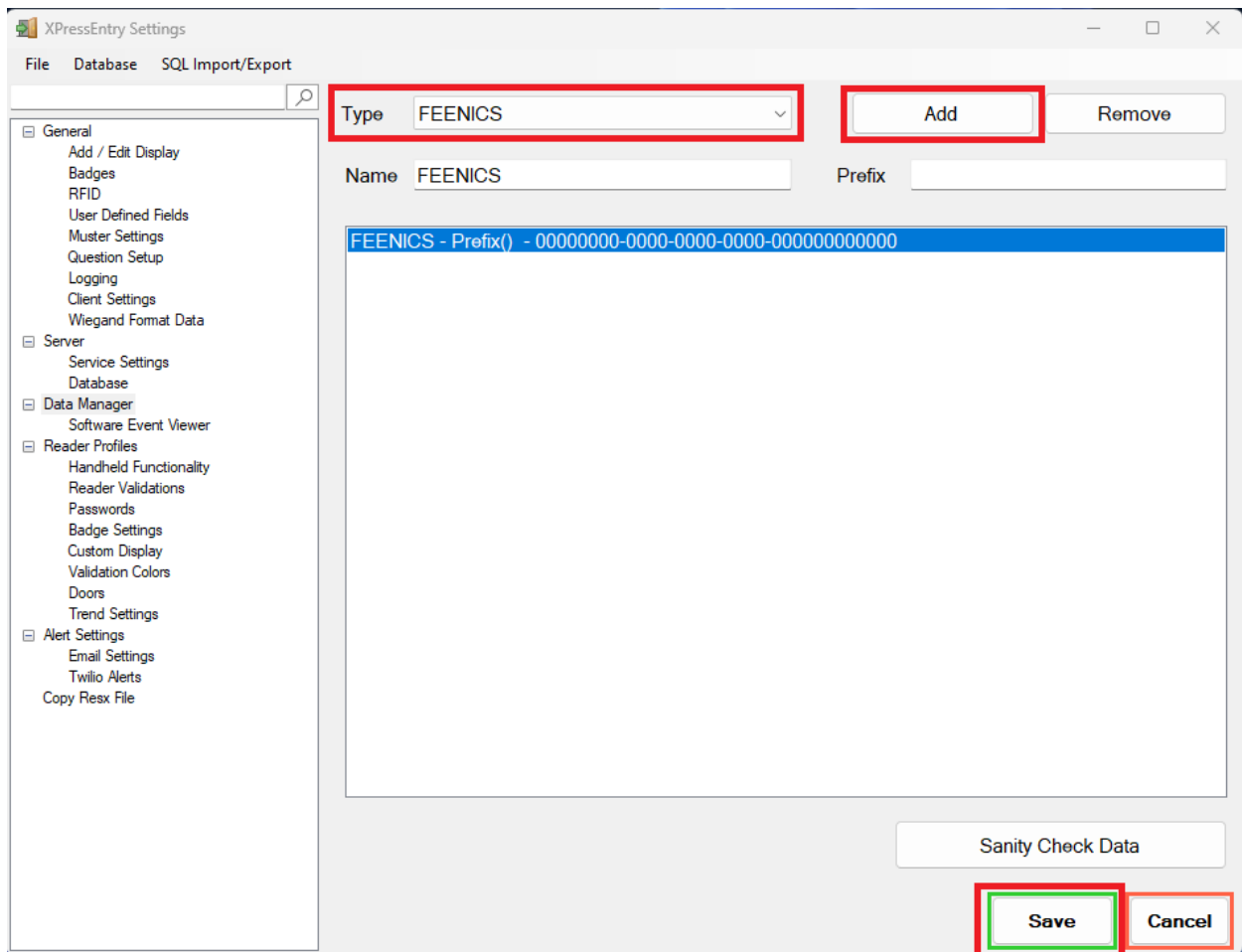
The only important change to make on this tab is to make sure “Door Readers” is the only mode that is checked under “Validations”. Select “Save” at the bottom right when finished.

## Data Manager Tab

From the Settings page select the Data Manager Tab.

In the Data Manager page select “FEENICS” from the Type drop down list and click “Add” button. Then you can see that the Feenics Data manager is selected and added. You can see that the Name and Prefix is added. Then click “Save”.

Figure 4 – Add Feenics Data Manager



Now the Feenics data manger is added successfully, and you can see a new sub tab is added as FEENICS right under the Data manager tab.

When you select the FEENICS tab from the data manager settings you will see the Feenics Data manger main settings page.



The Data Manager Tab has 2 Sub Tabs.

## 1. Sync Timers

Figure 5 - Data Manager Sync Timers

The screenshot shows the 'XPressEntry Settings' window with the 'Data Manager' tab selected. The 'Sync Timers' sub-tab is active. The interface includes a left sidebar with a tree view of settings categories. The main content area has a 'Sync Timers' sub-tab and a 'Sync Options' sub-tab. The 'Sync Timers' sub-tab contains a table of sync frequencies and update frequencies, each with 'Set' and 'Clear' buttons. The 'Sync Options' sub-tab contains a 'Disable Concurrent Syncs' checkbox and a 'Send XPressEntry Activities Now' button. The 'Data Manager' sub-tab contains a 'Setup Data Manager' button. The 'Data Manager' sub-tab also contains a 'Data Manager Live Log View' section with a 'Pause' button and a 'Mirror Log To:' field with a 'Browse' button. The 'Data Manager' sub-tab also contains a 'Save' button and a 'Cancel' button.

**a** ☒ Enable Data Manager

**b** Type: FEENICS

**c** Setup Data Manager

**d**

Sync Timers	Sync Options
<input type="checkbox"/> Disable Concurrent Syncs	
Download Activity Frequency	Set Clear
Occupancy Sync Frequency	Set Clear
Partial Sync Update Frequency	Set Clear
Full Sync Update Frequency	Set Clear
Custom Sync Update Frequency	Set Clear

**e**

Send XPressEntry Activities Now

Download Activity Now

Occupancy Sync Now

Partial Sync Now

Full Sync Now

Custom Sync Now

Data Manager Live Log View

Pause

Mirror Log To:

Browse

Save Cancel

- a. **Enable Data Manager** – To Enable the Data Manger operations
- b. **Type** - This is the integration type we selected. FEENICS.
- c. **Setup Data Manager**- Sends you to the setup form for FEENICS data manager.
- d. **Update Frequency options** - Sets and clears the intervals in which the data manager updates XPressEntry.
- e. **Immediate sync functions** - Runs an immediate update.

## 2. Sync Options

Figure 6 - Data Manager Sync Options

XPressEntry Settings

File Database SQL Import/Export

☒ Enable Data Manager Type: FEENICS Setup Data Manager

Sync Timers Sync Options **f**

☐ Pull DataManager Occupancy

Default Outside Zone

☐ Pull Data Manager Activities into XPressEntry

☐ Push XPressEntry Activities to Data Manager

Send Activities Retry Count

☐ Watch Tables via Software Events

☐ Enable Message Queue

Message Queue Name

Event Processing Retry Count

Default Role

DMPrefix

Muster Scanned Users

Event Processing Loop Limit

Clear Data Manager Settings Clear External Data

Data Manager Live Log View  Mirror Log To:

Save Cancel

- f. **Activity Synchronization options** - Used to send XPressEntry handheld activities to Feenics.
- g. **Live Event Settings** - To Enable message queue and watch live events.

Set the Update Frequency to as often as you want the system to update. Note that only one update can run at a time and if this value is very low the system will constantly try to update (this is not always a problem).

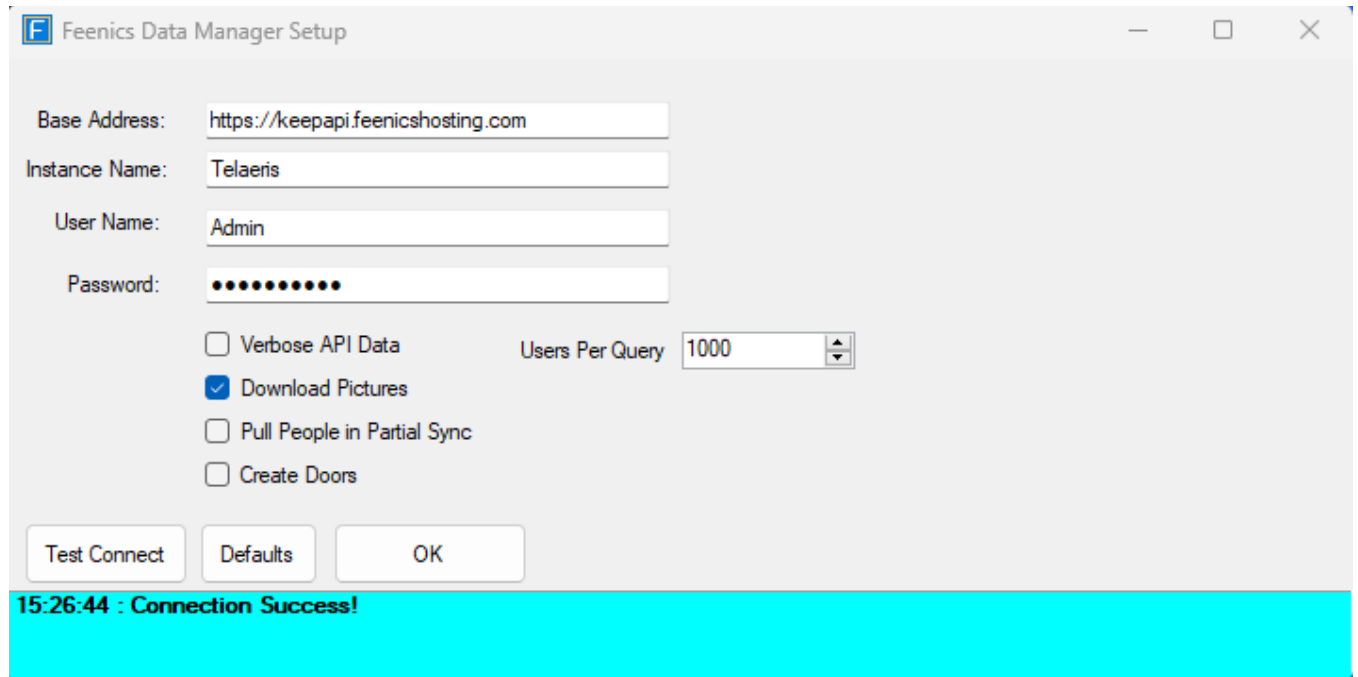
1. Full Sync Update- This sync will grab all relevant records from FEENICS and update them in XPressEntry. If there is many users in FEENICS, this sync option can take some time.
2. Partial Sync Update- This sync will grab records from all tables but will limit the number of Users that are retrieved from Feenics. It will only grab the last x number of users that were added to the system. This is valuable when you do not want to wait for a long sync but want to add a new user into the XPressEntry system.
  - a. Do use this sync to quickly update any table in XPressEntry.
  - b. Do use this sync to quickly add a new user into XPressEntry from Feenics.
  - c. Do NOT use this sync to delete a user from XPressEntry who was deleted in Feenics.
  - d. Do NOT use this sync to update a user from XPressEntry who was changed in Feenics.
3. Activity Sync Update - Use this sync to send XPressEntry Events to Feenics. These events will show up as Feenics Event and Alarm Monitoring. The “Activity Synchronizing” section contains two options.
  - a. Pull Data Manager Activities into XPressEntry – This option allows you to pull activities from Feenics. This will change the location of the user within XPressEntry
  - b. Push XPressEntry Activities to Data Manager – Will push XPressEntry handheld activities to Feenics.

All these options can be changed at any time. Changing any option will immediately take effect. When all settings are done Click **Save** button to save all settings from the Syn Timers Sync options Tab.

## Feenics Setup Page

Press the “Setup Data Manager” button to get the Feenics specific setup screen.

Figure 7 - Feenics Setup



The image shows a Windows-style dialog box titled "Feenics Data Manager Setup". It contains several input fields and checkboxes. The "Base Address" field is filled with "https://keepapi.feenicshosting.com". The "Instance Name" field is filled with "Telaeris". The "User Name" field is filled with "Admin". The "Password" field is filled with ten dots. Below these fields are four checkboxes: "Verbose API Data" (unchecked), "Download Pictures" (checked), "Pull People in Partial Sync" (unchecked), and "Create Doors" (unchecked). To the right of these checkboxes is a "Users Per Query" field with a spinner control set to "1000". At the bottom of the dialog are three buttons: "Test Connect", "Defaults", and "OK". A red status bar at the bottom of the window displays the text "15:26:44 : Connection Success!".

Feenics Data Manager Setup

Base Address:

Instance Name:

User Name:

Password:

☐ Verbose API Data      Users Per Query

☒ Download Pictures

☐ Pull People in Partial Sync

☐ Create Doors

15:26:44 : Connection Success!

- Base Address – Feenics Server Base Address.
- Instance Name – Feenics Instance login name.
- User Name and Password – Feenics Login details (Feenics operator’s User name and password).
- Verbose API Data – Tick this if you want to log API data.
- Download Pictures – Enabling this will download user images from Feenics. (Enabled by default)
- Pull People in Partial Sync – Tick this if you want to sync users when you are doing the partial sync.
- Create doors – Tick this if you want to create doors in XPressEntry out of all the readers pulled from Feenics.
- Users Per Query – Number of users need to pull from Feenics in a single API call.

Click “Test Connect” after entering all the data correctly, this will connect to the Feenics Server using the given username and password and the result will display “Connection Success!” if connected to Feenics successfully. Is any error in the connection it will show in the same result window.

The Defaults button is to clear all the entered data and set to defaults value.

Exit out of this form. On the Data Manager tab of the Settings form, select “Save and Apply Settings”. It is now time to begin syncing data.

Select “Full Sync Now” to pull all data from Feenics. Once the sync has finished, all relevant Feenics records should now display in XPressEntry.

## Feenics Sync Check

The purpose of this section is to help the operator understand exactly what data XPressEntry is pulling from Feenics. For a quick setup, please navigate to the next section, “Configuring XPressEntry using Feenics Data”.

The mapping of each Data pulled from Feenics is shown below.

Table 1 – Mapping Data

Feenics	XPressEntry
Reader	Reader
Peoples	Users
Cards	Badges
Badge Types	Badge Types
Access Levels	Groups
Local Areas	Zones
Schedules	Time Zones
Holidays	Holidays

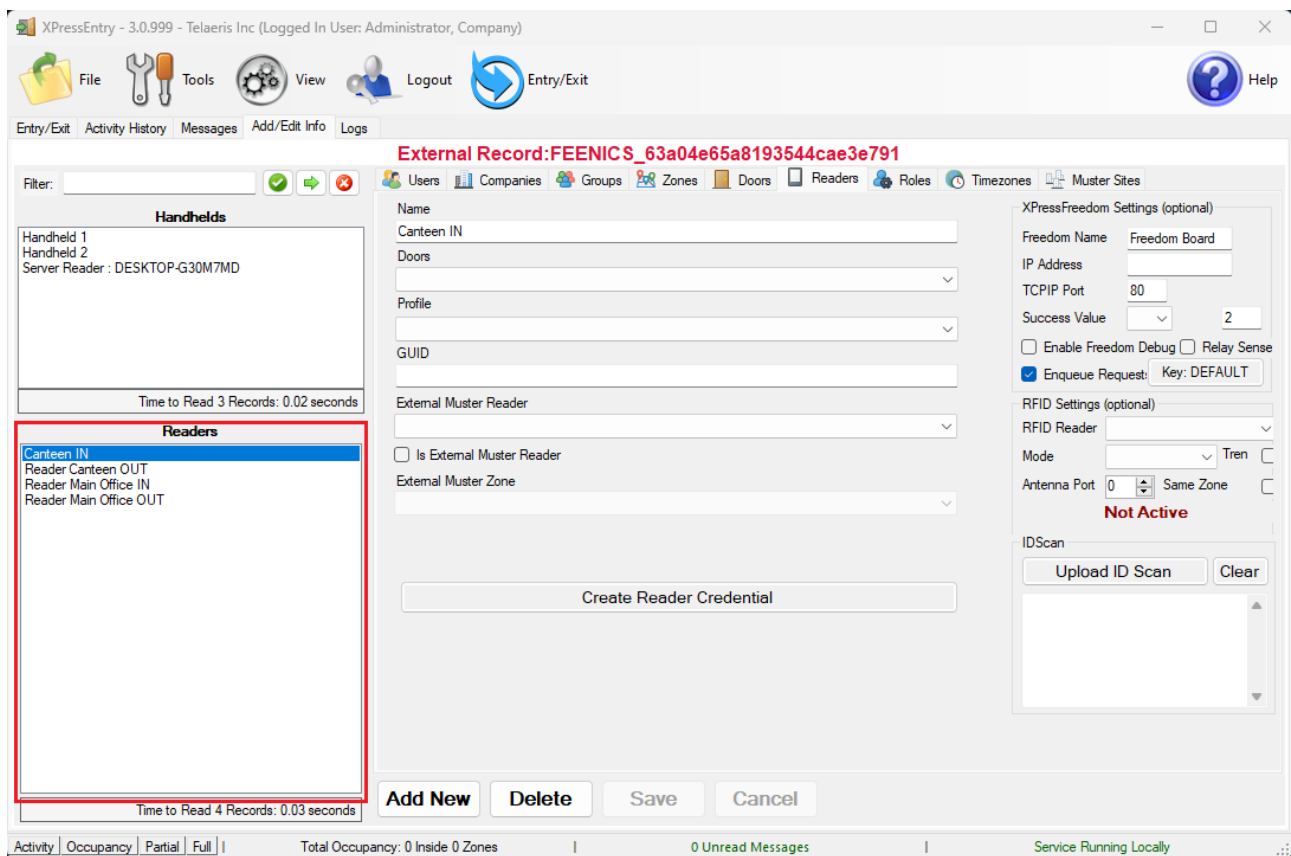
All External Records (From Feenics Access Control System) will display in red as an “External Record” at the top of the form. This label will not display for any records that were created from within XPressEntry.

Below are the Mapping details of each Data pulled from Feenics

## Readers

All Readers should be available to view in the Readers tab under Add/Edit Info.  
Here is a sample of a properly synchronized readers:

Figure 8 – Readers



## Users

Here is a sample of a properly synchronized user:

Figure 10 – Users

XPressEntry - 3.0.999 - Telaeris Inc (Logged In User: Administrator, Company)

File

Tools

View

Logout

Entry/Exit

Help

Entry/Exit

Activity History

Messages

Add/Edit Info

Logs

External Record:FEENICS\_638f3779141bdef4832c05b6

Filter:

Administrator, Company

Brunetti, Palma

Hino, Jonathan

Lehar, Isaiah

Neuenschwander, Deandre

Pinzino, Denny

Salafia, Shad

Suttmiller, Alfonso

Users

Companies

Groups

Zones

Doors

Readers

Roles

Timezones

Muster Sites

User

Permissions

Contact Info

UDFs/Misc

First Name

Last Name

MI

Alfonzo

Suttmiller

Company

Emp ID

Zone

Visitor

Host

Zone Entry: 01-01 05:30:00 AM

Last Reader:

Role

Start Date

End Date

Photo

FP

Change

Crop

Delete

Badges

(0)

Add Badge

Delete Badge

View History

Print Badge

Badge	Activated Date	Expired Date	Invalid	Badge Type
2002	19-12-2022	19-12-2024		

Add New

Delete

Save

Cancel

Time to Read 8 Records: 0.05 seconds

Activity

Occupancy

Partial

Full

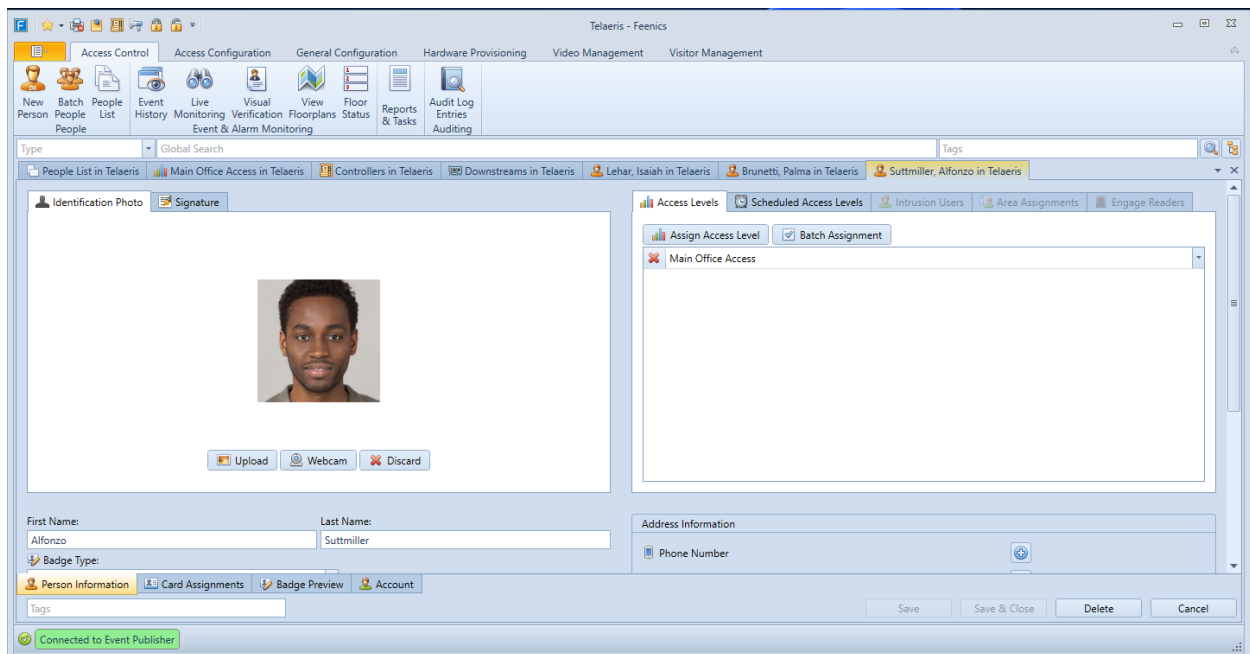
Total Occupancy: 0 Inside 0 Zones

0 Unread Messages

Service Running Locally

XPressEntry will pull the user's image and badge number from Feenics. The badge number can be seen at the bottom of the screen.

Figure 11 – Feenics Peoples



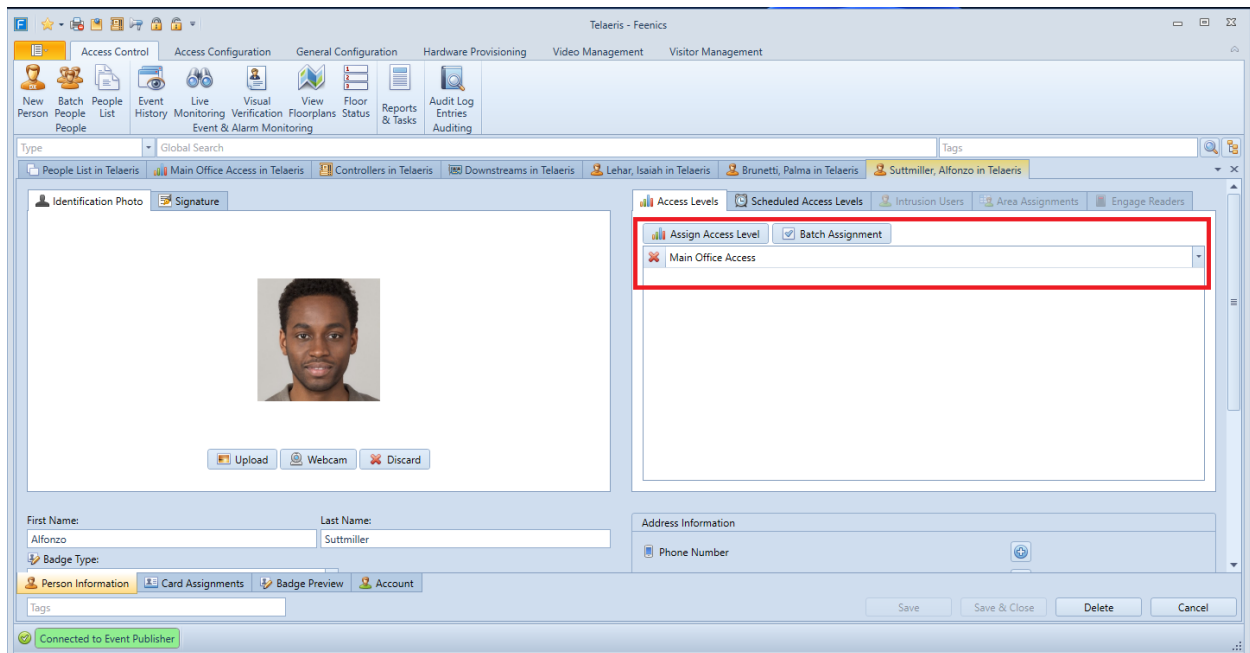
These users are seen in the Cardholder Configuration software in the Feenics.

## User Permissions

Users in XPressEntry have the same permissions to each reader as they do in Feenics. This is regardless of whether the user is assigned an Access Code, Reader Group, or direct access to a Reader. However, the way in which the data is displayed is a little different.

The following is an example of the permissions a user has in Feenics vs. how the data is displayed in XPressEntry.

Figure 12 - Feenics Permissions



The “Main Office Access” has to readers assigned in the Access Level settings in the Feenics System Configuration as seen in the below image.

Figure 13 - XPressEntry Permissions

XPressEntry - 3.0.999 - Telaeris Inc (Logged In User: Administrator, Company)

File

Tools

View

Logout

Entry/Exit

Help

Entry/Exit | Activity History | Messages | Add/Edit Info | Logs

Filter:

Administrator, Company

Brunetti, Palma

Hino, Jonathan

Lehar, Isaiah

Neuenschwander, Deandre

Pinzino, Denny

Salafia, Shad

Suttmiller, Alfonso

External Record:638f3f79141bdef4832c05b6

UsersCompaniesGroupsZonesDoorsReadersRolesTimezonesMaster Sites

UserPermissionsContact InfoUDFs/Misc

Access Groups

Main Office Access

Direct Zone Permissions

Zone Name

Allowed Times

Timezone Name	Start	EndTime	Mon	Tue	Wed

Add User to Group

Allow User to Zone

Allow User to Timezone

Add New

Delete

Save

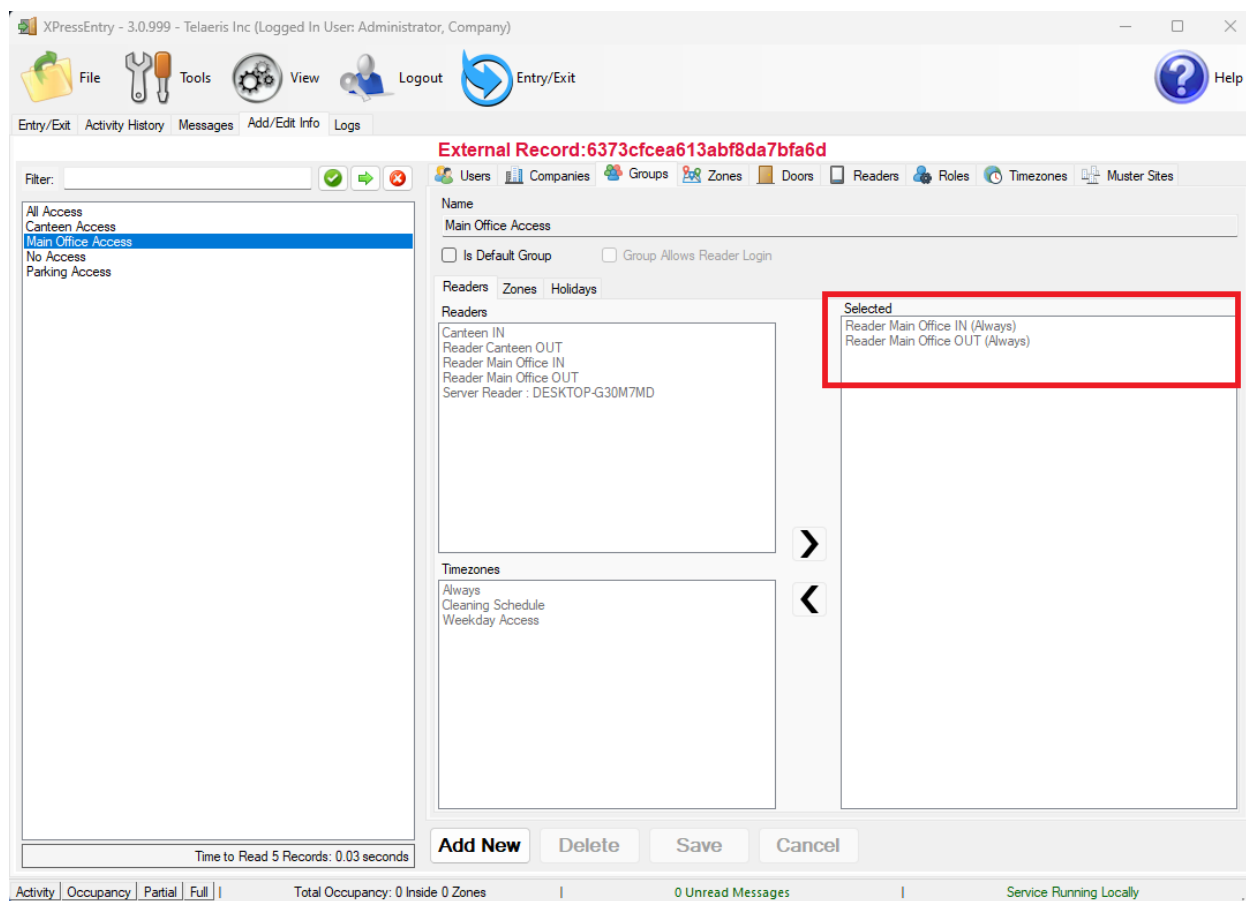
Cancel

Time to Read 8 Records: 0.23 seconds

Activity | Occupancy | Partial | Full | Total Occupancy: 0 Inside 0 Zones | 0 Unread Messages | Service Running Locally

In order to see the readers user “Alfonzo Suttmiller” has access to, navigate to the “Groups” tab. Select “Main Office Access” from the list on the left.

Figure 14 - XPressEntry Permissions Readers



Each user with assigned permissions in Feenics will have the same permissions in XPressEntry.

## Groups

Feenics Access Level are mapped to Groups in XPressEntry.

Figure 15 - Feenics Access levels

Telaeris - Feenics

Access Control

Access Configuration

General Configuration

Hardware Provisioning

Video Management

Visitor Management

Card Formats

Schedules

Holidays

Access Levels

Elevator Access

Area Assignments

Intrusion

Configuration Template

Engage

TypeGlobal SearchTags

People List in TelaerisPinzino, Denny in TelaerisLehar, Isaiah in TelaerisSalafia, Shad in TelaerisSuttmilller, Alfonso in TelaerisAccess Levels in Telaeris

Add Access Level

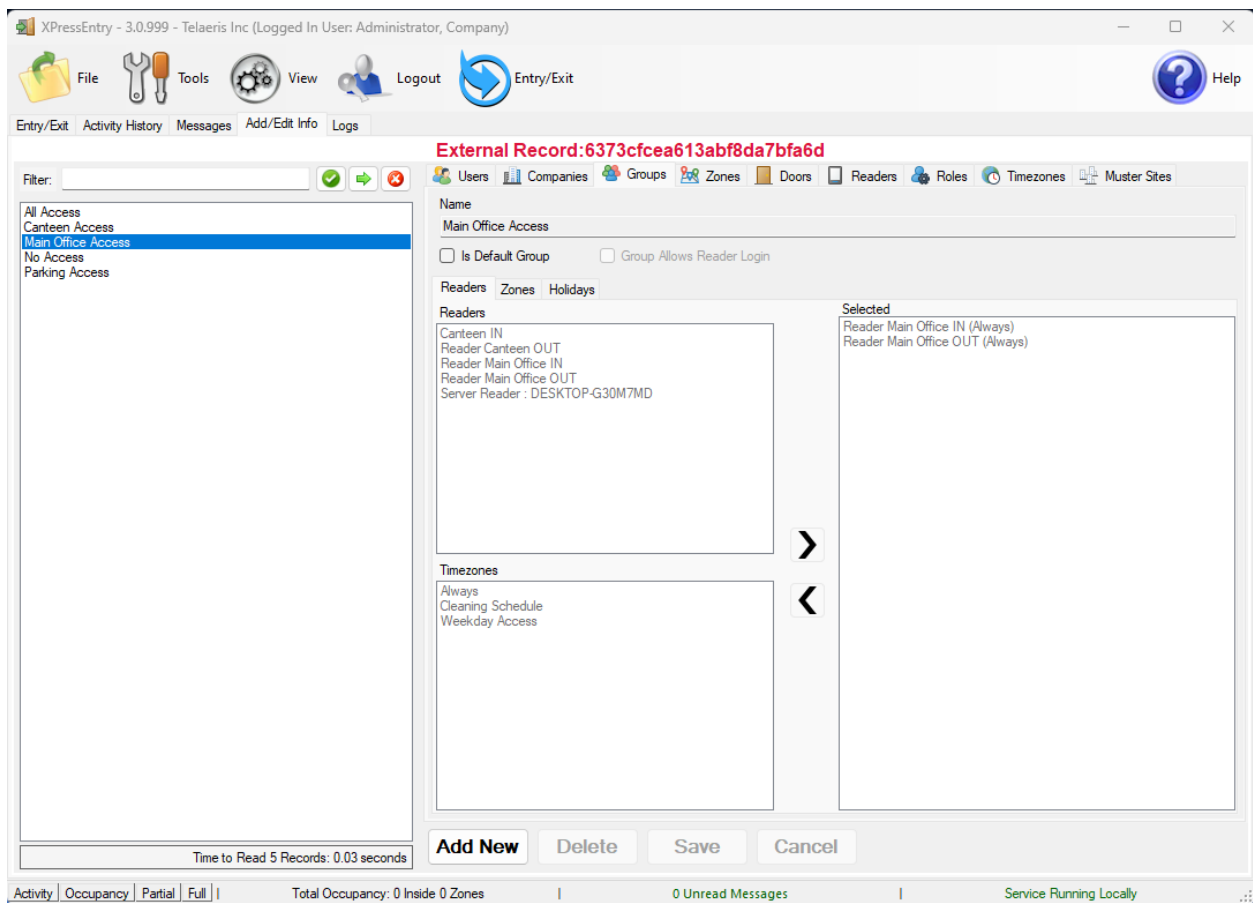
Search

Instance / Folder	Display Name	Escort Type	Access Level Entries	Elevator Access Level Entries	Activation Start	Activation End	Tags	Global Access Level
Telaeris	Canteen Access	None	0	0				<input type="checkbox"/>
Telaeris	Main Office Access	None	2	0				<input type="checkbox"/>
Telaeris	Parking Access	None	0	0				<input type="checkbox"/>

4

Connected to Event Publisher

Figure 16 - XPressEntry Groups



## Zones

The Areas in Feenics should be available to view in the “Zone” tab under Add/Edit Info.

Here is a sample of a properly synchronized Zones:

Figure 17 – XPressEntry Zones

XPRESSentry - 3.0.999 - Telaeris Inc (Logged In User: Administrator, Company)

File

Tools

View

Logout

Entry/Exit

Help

Entry/Exit

Activity History

Messages

Add/Edit Info

Logs

External Record:FEENICS\_6360fde5f26b241a0eed08c3

UsersCompaniesGroupsZonesDoorsReadersRolesTimezonesMuster Sites

Name

Main Building

Description

Parent Zone

Zone is Outside

Zone is a Muster Point

Zone is a Hazard Area

Door

Start Zone

End Zone

External Entry Reader

External Exit Reader

Add New

Delete

Save

Cancel

Filter:

Building

Canteen

Canteen 1

Canteen 2

Canteen 3

Golf Ground

Main Building

Outside

Parking

Time to Read 9 Records: 0.03 seconds

ActivityOccupancyPartialFull

Total Occupancy: 0 Inside 0 Zones

0 Unread Messages

Service Running Locally

## Timezones

Timezones are pulled from Feenics Schedules in XPressEntry. Timezones should be available to view in the “TimeZones” tab under Add/Edit Info. If a single Time Zone has multiple standard time ranges for different days of the week, XPressEntry will create additional intervals to support this. Also, XPressEntry will ignore the time zone intervals with same start and end time.

Figure 18 - XPressEntry Timezones

XPressEntry - 3.0.999 - Telaeris Inc (Logged In User: Administrator, Company)

File Tools View Logout Entry/Exit Help

Entry/Exit Activity History Messages Add/Edit Info Logs

**External Record: FEENICS\_635ab4811449bb93a60f7c31**

Filter: [ ] [ ] [ ]

Users Companies Groups Zones Doors Readers Roles Timezones Muster Sites

**General** Advanced

Name: Weekday Access

Description:

☐ Issues Warning Message:

Intervals

	Start	End	Mon	Tue	Wed	Th	Fri	Sat	Sun
▶	09:00:00	17:00:00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Interval Details

☒ Monday ☒ Tuesday ☒ Wednesday ☒ Thursday ☒ Friday ☒ Saturday ☒ Sunday

Start Time: 00:00:00

End Time: 00:00:00

Time to Read 3 Records: 0.03 seconds

Activity | Occupancy | Partial | Full | Total Occupancy: 0 Inside 0 Zones | 0 Unread Messages | Service Running Locally

Figure 19 - Feenics Schedules

Telaeris - Feenics

Access Control | Access Configuration | General Configuration | Hardware Provisioning | Video Management | Visitor Management

Card Formats | Schedules | Holidays | Access Levels | Elevator Access | Area Assignments | Intrusion | Configuration Template | Engage

Type: Global Search Tags

Brunetti, Palma in Telaeris | Suttmiller, Alfonso in Telaeris | Live Monitoring in Telaeris | Access Levels in Telaeris | Schedules in Telaeris | Cleaning Schedule in Telaeris | Alwa

Display Name: Weekday Access One Off Date: 18-11-2022

Add Schedule Duration

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Start Time	End Time	Always Active On
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	9:00 AM	5:00 PM	

Tags

Save Save & Close Delete Cancel

Connected to Event Publisher

## Holidays

Holidays are the simplest tables to pull from Feenics. All the “Holidays” should be available to view in the “Holidays” tab.

Figure 20 - XPressEntry Holidays

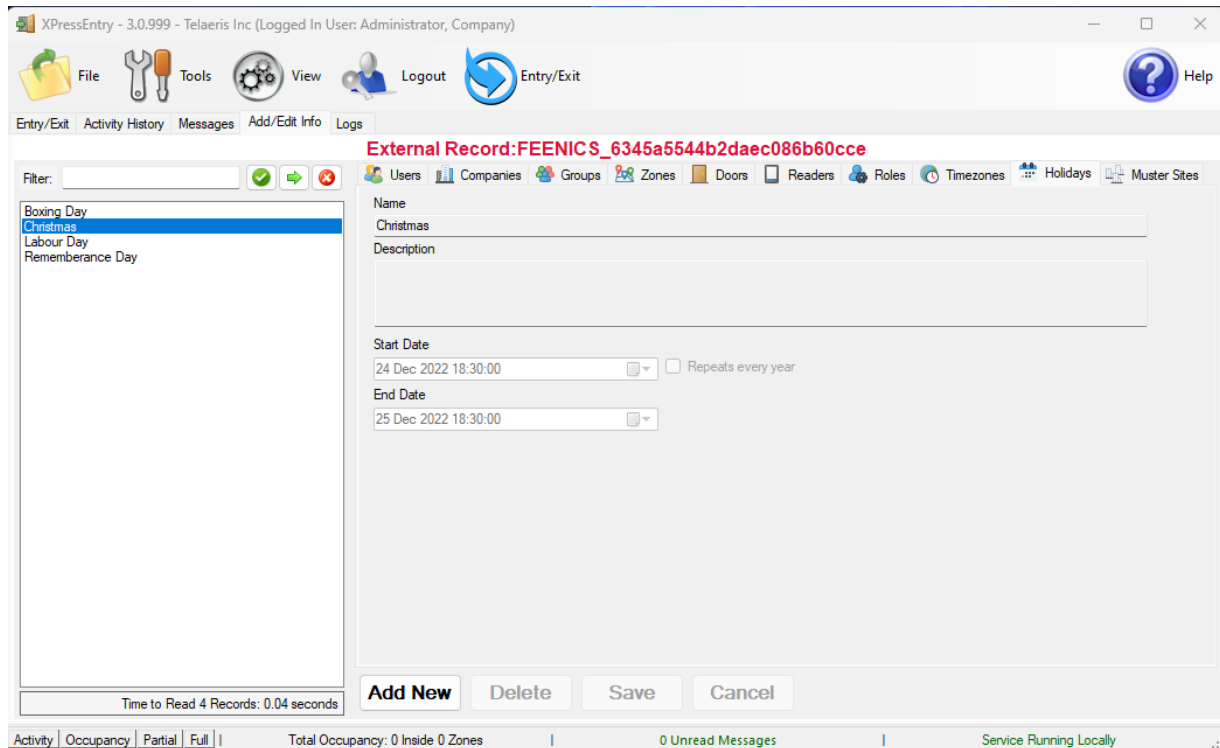


Figure 21 – Feenics Holidays

Telaeris - Feenics

Access Control

Access Configuration

General Configuration

Hardware Provisioning

Video Management

Visitor Management

Card Formats

Schedules

Holidays

Access Levels

Elevator Access

Area Assignments

Intrusion

Configuration Template

Engage

TypeGlobal SearchTags

Live Monitoring in Telaeris

Access Levels in Telaeris

Schedules in Telaeris

Cleaning Schedule in Telaeris

Always in Telaeris

Weekday Access in Telaeris

Holidays in Telaeris

Add Holiday Duration

Edit Holiday Group Names

Holiday Generator

Display Name	Start Date	End Date	Special Date	Holiday Group Membership	Tags
✖ Labour Day	01-05-2022	01-05-2022	<input checked="" type="checkbox"/>		
✖ Remembrance Day	11-11-2022	11-11-2022	<input type="checkbox"/>		
✖ Christmas	24-12-2022	25-12-2022	<input type="checkbox"/>	Holiday Group 1 ✖	
✖ Boxing Day	26-12-2022	26-12-2022	<input type="checkbox"/>		

Total Holiday Dates4SaveSave & CloseCancel

Connected to Event Publisher

## Configuring XPressEntry Using Feenics Data

Now that XPressEntry has Feenics database, it needs to be configured to use this information. The tabs that need to be configured are the Doors, Readers, and Zones.

### Doors

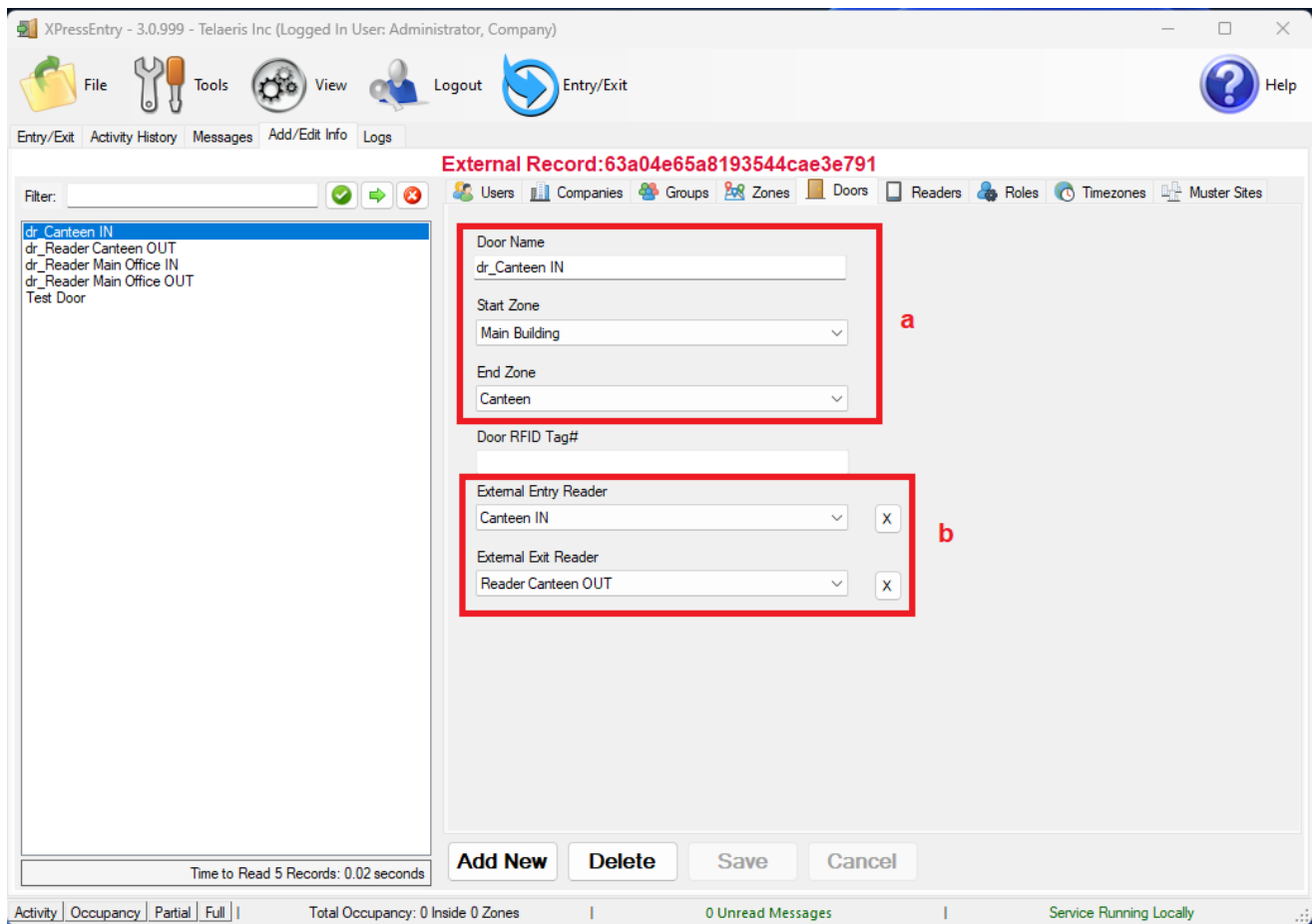
Entry/Exit permissions in XPressEntry are set by doors. Doors contain two readers, an exit and an entry reader. Door access is determined by the User's access to the door's reader. For entry, permission is based on the user's access to the door's external entry reader. For exit, permission is based on the user's access to the door's external exit reader.

Doors should be set by the user for each Handheld Reader in XPressEntry.

The XPressEntry Integration with Feenics does not require additional start and end zones. However, XPressEntry can help keep track of what "zones" people are in if configured correctly.

While pulling readers from Feenics a door is created in XpressEntry with respect to each reader as shown in the below image.

Figure 22 – XPressEntry Doors



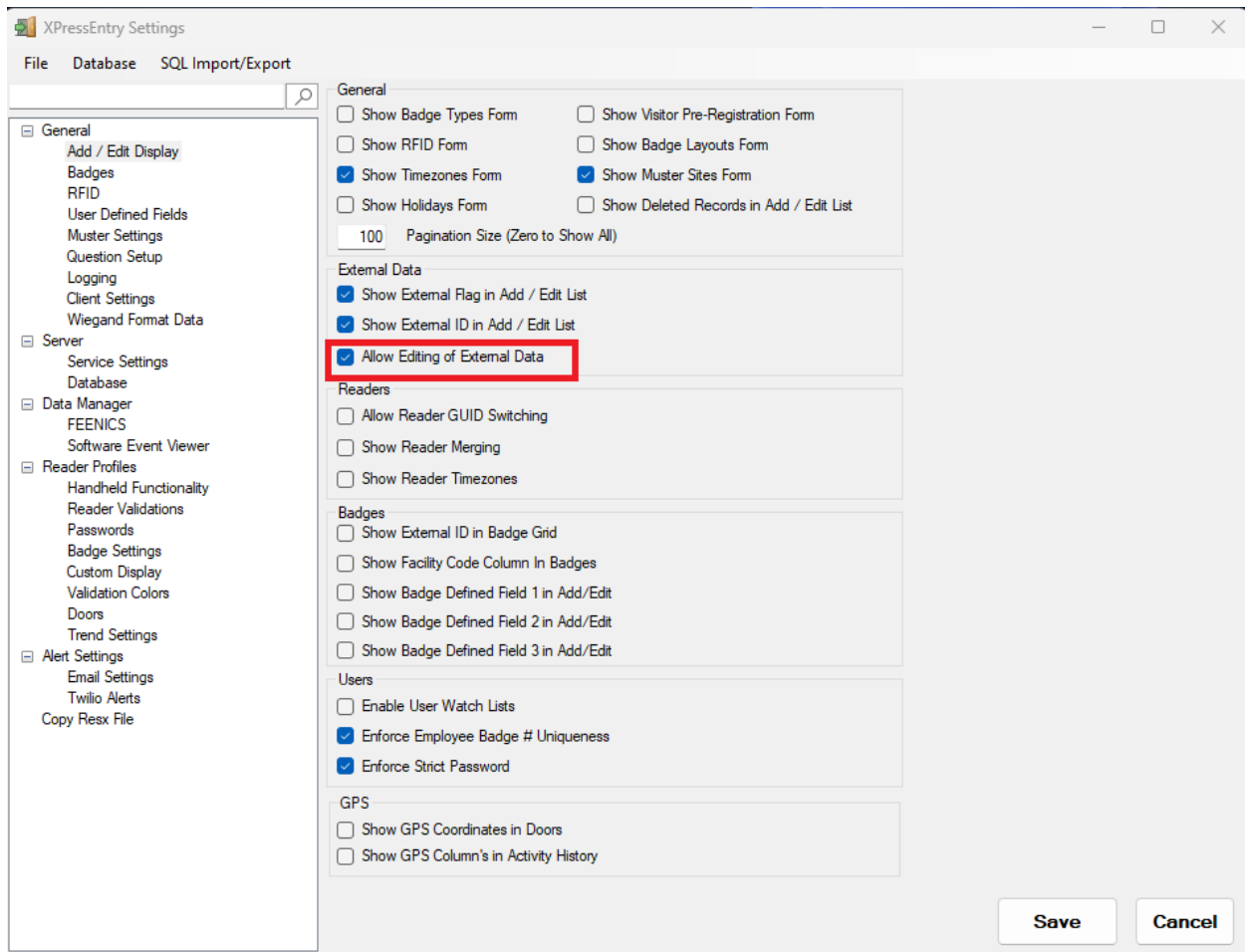
- a. Zones - For each door, set the start zone and end zone. This will “enter” a user in the specified zone when they enter or exit (or scan at a Feenics readers).
- b. External Readers - Attach the logical entry and exit readers that you created in Feenics.

XPressEntry requires that you manually set up the doors in the system. There should be a door in XPressEntry for each physical station that an employee will have a handheld. To create a door, select “Add New” at the bottom of the form. Enter a name that clearly describes what this door represents. Select “Outside” for Start Zone and “Building” for End Zone. Since each door is created based on a reader, The “External Entry Reader” will be always the Selected Reader. “External Exit Reader” is one of the Exit readers you created in Feenics.

Doors can also be added for each of the physical door readers. If XPressEntry is set up to pull activities, it will move people in the system based on the reader they were scanned at, and the zones attached to the door.

In the XpressEntry system Editing of any external data is disabled by default. To enable the settings, you need to go to the XPressEntry Settings, General Tab, Select Add/Edit Display then check the option “Allow Editing of External Data” in the External Data Section.

Figure 23 – External Data Settings



## Readers

In XPressEntry's Feenics integration, it is not necessary to associate any reader in the system with a handheld. This association can be done on the handheld when it comes time to scan.

A handheld unit can logically represent any reader in the building. When the handheld is issued to an employee at a specific door, the employee must first set the door on the handheld. The XPressEntry Reader that the handheld represents is based on whether the handheld is in entry mode or exit mode.

For example, let us say that you have handheld A stationed at door A. Door A has two readers associated with it: Reader A-Entry and Reader A-Exit. The employee holding the handheld sets the handheld's door to Reader A. When the employee sees a cardholder walking towards the building, he sets the handheld to Entry mode and scans the cardholder's badge. The handheld in entry mode identifies itself as reader A-Entry and sends an activity to the server.

Later, there is heavy volume exiting Door B. Door B has two readers associated with it: Reader B-Entry and Reader B-Exit. The employee from door A is called to help and brings handheld A. He sets the door on his handheld to Door B and the mode to Exit. When he begins scanning people walking out of the door, the handheld identifies itself as Reader B-Exit and sends each scan as an activity to the server.

## Activities

XPressEntry will synchronize activities to Feenics if that option has been set by Data Manager.

If XPressEntry is configured to “push” activities, they will appear in the Event and Alarm monitoring section in the Feenics software.

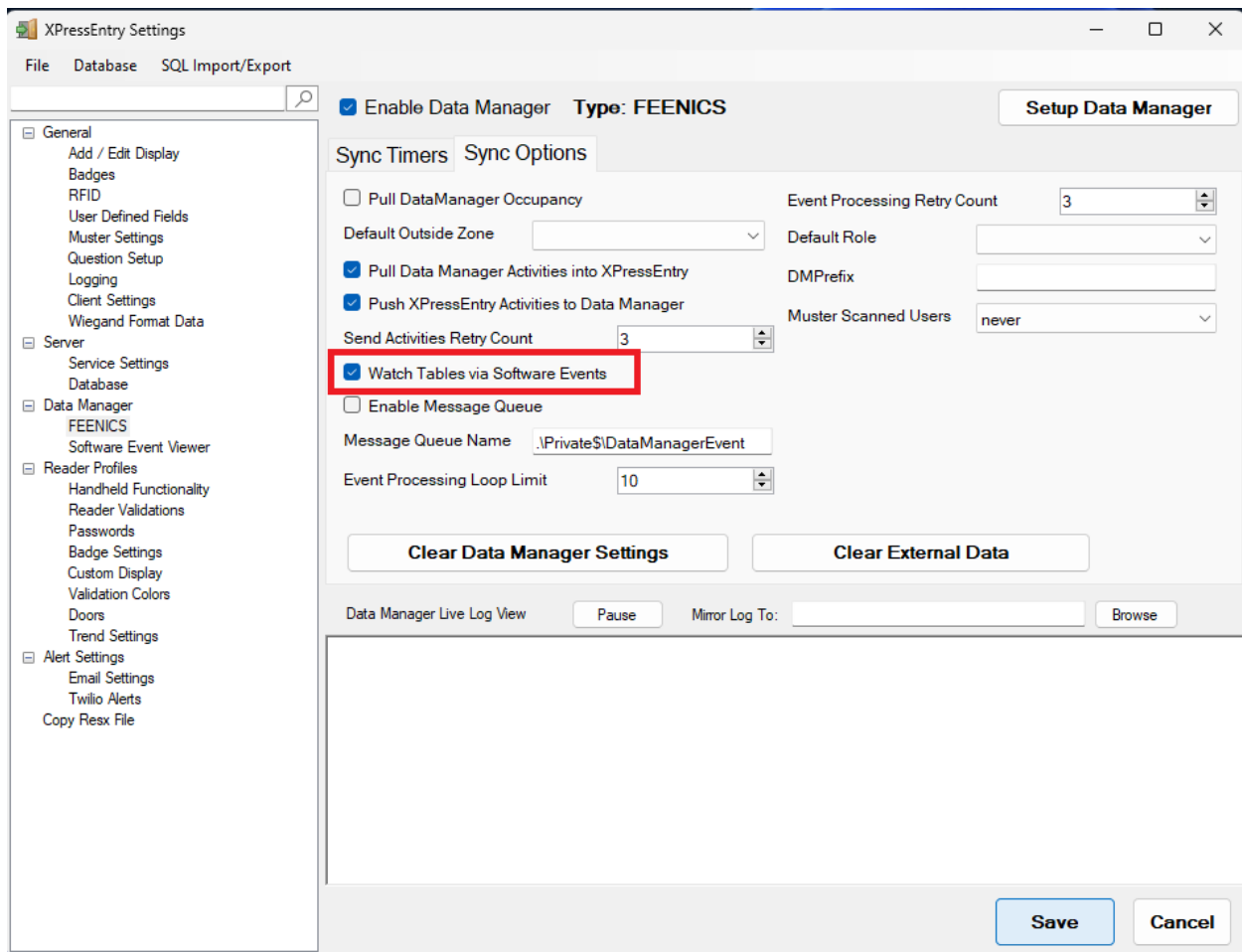
If XPressEntry is configured to “pull” activities, the occupancy of the system will change each time a person scans at a reader that is mapped to a door in XPressEntry.

You may want to pull activities if...

1. You want to use XPressEntry to manage Emergency Evacuations.
  - a. XPressEntry uses Feenics activities to determine who is on and who is off campus.
  - b. In the case of a mustering event, XPressEntry will have an up to date list of who is on site on this day.
  - c. Using this list, XPressEntry can be utilized to “muster” or mark people as safe to create a list of people who are still on site.
2. You want to use XPressEntry’s features to determine who is on site, and what areas people are in.

In Addition to these When the Feenics is configured to “Watch Table via Software Events” in Sync options. The live events change in Feenics will be pulled in XPressEntry immediately. Such as: Live Activity updates, Peoples, Cards, Access Level and Time Zones updates.

Figure 24 – Watch Feenics Live Events



For more information about the functionality of XPressEntry, please look at the XPressEntry manual.